भारत सरकार वित्त मन्त्रालय, व्यय विभाग केन्द्रीय पेंशन लेख कार्यालय त्रिकूट-॥ भीकाजी कामा प्लेस नई दिल्ली-110066 फोन : 26174596, 26174456, 26174438



GOVERNMENT OF INDIA MINISTRY OF FINANCE DEPARTMENT OF EXPENDITURE CENTRAL PENSION ACCOUNTING OFFICE TRIKOOT-II, BHIKAJI CAMA PLACE, NEW DELHI-110066 PHONES : 26174596, 26174456, 26174438

CPAO/IT&Tech/Bank Performance/37 Vol-III(A)/10638/2022-23/268

22.03.2023

OFFICE MEMORANDUM

Sub:- Issuance of Life Certificate to NRI Pensioners Retirees of Govt. of India across International Geographies - reg.

Central Pension Accounting Office (CPAO) has been receiving grievances regarding non acceptance of Life Certificate by Pension Disbursing Banks on issuance of the same by other authorised bank. In this regard, attention is invited to Para 14.2, Para 14.3 and Para 16.3 (of Para 16- Payment of Pension to N.R.I. Pensioners) of "Scheme for Payment of Pensions to Central Government Civil Pensioners by Authorised Banks" issued by this office. In terms of codal provisions mentioned above, the life certificate in respect of NRI Pensioners/Family Pensioners issued by an officer of an Indian Authorised Bank attached to its branch in the country (outside India) where the pensioner is residing may be accepted by the CPPCs.

2. In view of above, all the CPPCs of authorized banks are requested to strictly follow above mentioned guidelines and accept the life certificate in respect of NRI Pensioners/Family Pensioners signed by the officer of an Indian authorised bank's Foreign Branch (authorised by CPAO for Pension Disbursement) after due verification of Life Certificate issuing authority for smooth disbursement of pension/family pension.

This issues with the approval of the Chief Controller (Pensions).

(Satish Kumar Garg) Sr. Accounts Officer (IT & Tech)

To,

1. Heads of CPPCs of All Authorized Banks (as per list).

2. Heads of GBD of All Authorized Banks (as per list)

Copy to:

- 1. PS to CC (P), CPAO
- 2. Sr. TD, NIC (CPAO)